
Extended-Hours Service

Delight customers regardless of when they call.

First impressions are critical to creating personal connections, building trust, as well as setting the tone for the entire customer experience. With Ruby's new extended-hours service, you ensure your callers are greeted by a live, friendly voice regardless of when they call—making them feel special while making you look good. Plus, you save on your bottom line by receiving nearly 40 additional hours of Ruby's legendary service at no additional cost!

Additionally, our extended hours allow you even more time to focus on big-picture projects and work a schedule that's best for you. Our charming virtual receptionists are great at engaging customers and gathering the details you need to stay one step ahead. You can enjoy peace of mind and concentrate on what you do best, knowing Ruby has your back.

Our extended-hours service expands our live answering hours to:

- Monday through Friday, 5:00am-9:00pm Pacific (8:00am-12:00am Eastern)
- Weekends, 6:00am-6:00pm Pacific (9:00am-9:00pm Eastern)

Sign up today at callruby.com/oscpa or give us a call at 866-611-7829!



72% of callers who reach an automated answer will hang up without leaving a message (and perhaps call a competitor).

—Consumer Reports

